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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Stephen McFarland et al.

Title: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

Docket No.: 2046.002US1

Serial No.: 09/652,978

Filed: August 31, 2000

Due Date: N/A

Examiner: Unknown

Group Art Unit: 2642

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the attached:

Revocation and Power of Attorney (2 pages).

A return postcard.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938, Minneapolis, MN 55402 408-333-9972

By: _____

Name: Andre E. Marais

Reg. No. 48,095

ALM:CMG:lmp

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 30 day of March, 2005.

Lisa Posorske
Name

Lisa Posorske
Signature

**REVOCATION AND POWER OF ATTORNEY**

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Dkt: 2046.002US1

S/N 09/652,978**PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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Examiner: Thjuan Knowlin

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Title: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS**REVOCATION AND POWER OF ATTORNEY**
CERTIFICATE UNDER 37 CFR § 3.73(b)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In accordance with 37 C.F.R. Section 1.36, M.P.E.P. Section 402.05 and 402.07, please revoke any existing Powers of Attorney, if any, and appoint the following attorneys and/or patent agents to prosecute this application and to transact all business in the Patent and Trademark Office in connection therewith:

Customer Number: 21186**CERTIFICATE UNDER 37 CFR § 3.73(b)**

Aspect Communications Corporation hereby certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of an assignment from the inventors filed November 30, 2000 and recorded on Reel 011354, Frames 0160-0165. To the best of my knowledge and belief, title is in Aspect Communications Corporation, the assignee.

Pursuant to 37 C.F.R. §3.73(b) I hereby declare that I, Stephen Yu, am empowered to sign this certificate on behalf of Aspect Communications Corporation, the assignee.

I hereby declare that all statement made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true.

REVOCATION AND POWER OF ATTORNEY

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Dkt: 2046.002US1

Please direct all correspondence in this case to:

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Customer No. 21186

Date 2/15/05

By Stephen J.

Stephen Yu

Title: VP, General Counsel and Secretary
Aspect Communications Corporation